allways
HEALTH PARTNERS

Fact Sheet:
Helpful commercial member ID card guide

We hope you find this guide to our member ID cards helpful.

HMO

Our HMO plans offer comprehensive, high-quality coverage and access to our extensive provider network. HMO members must designate a PCP to manage their medical care and issue referrals.

The HMO identifier is here

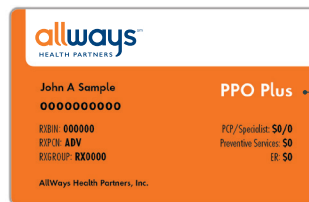## Health Connector Plans or Qualified Health Plans (QHP)

QHP plans, purchased through the Health Connector, include subsidized ConnectorCare plans.

Look for the Massachusetts Health Connector logo on the QHP member ID card
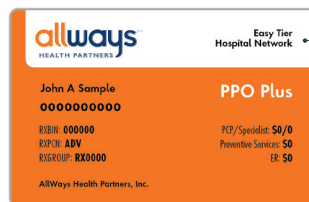
PPO Plus

PPO Plus plans give members access to the AllWays Health Partners network within our service area plus Multiplan's PHCS national network.

The PPO Plus identifier is here

Easy Tier Hospital Network

The Easy Tier Hospital Network includes access to our extensive network that is is divided into two simple tiers. Find tier information at allwayshealthpartners.org

The Easy Tier identifier is here

AllWays Health Partners plan names

Your patients may be members of the following plans:

- Complete HMO
- Complete PPO Plus

- Choice Easy Tier HMO
- Choice Easy Tier PPO

What's in a name? These important plan descriptors:

Complete: Provides full access to provider network and is not a tiered plan.

Choice: Provides access to provider network and is a tiered plan.

HMO: HMO plan members are covered by the AllWays Health Partners network of contracted providers.

PPO Plus: With a PPO Plus plan, members are covered by our network of providers locally, and through PHCS. Members can see any provider and their cost sharing will depend on whether the provider is In or Out of our network.

ETHN: stands for Easy Tier Hospital Network. ETHN plans are among our most popular products. They offer access to our full network, no network exclusions, and includes only two tiers, with members paying less for most hospitals. Only certain services are tiered. Lab services are not tiered.

Questions about our commercial plans or benefits? We're here to help!
Contact Provider Service at **855-444-4647** or **providerservice@allwayshealth.org**.

A MEMBER OF **PARTNERS** HEALTHCARE

12639-0918-00